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## CLIENT AND SUPPLIER PRIVACY POLICY

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In the course of daily business activities and in performing client and supplier contracts, Katoen Natie Van Aerdstraat 33 B-2060 Antwerpen may collect certain personal data. This Client and Supplier Privacy Policy is written to inform you of the personal data we will collect and its use. We will only process your personal data as described below and will never sell, license, rent, or make public your personal data.

Katoen Natie recognizes the importance of data protection and privacy of personal data and will handle all personal data of the data subject with appropriate care. Katoen Natie explicitly confirms that all personal data will be handled according to the Belgian law of December 8th, 1992 and according to the GDPR Regulation 2016/679 of April 27th, 2016 concerning the protection of natural persons in regard to the processing of personal data and free traffic of personal data (hereafter GDPR).

Data privacy is very important; please take the time to read this policy carefully.

### ***Use of the personal data***

Processing of your personal data is based on the performance of a contract and the Controller's legitimate interest to carry out its business activities, in some cases applicable law might require consent of the data subject, in those cases Katoen Natie will ask for explicit consent to process your personal data. The personal data we collect is directly supplied by you through the use of our website, by filling out our contact form, by sending us an e-mail or through other means of contact with us.

More specifically, your personal data will only be processed for the purposes of carrying out the company's daily business activities (including but not limited to: administrative purposes, database management, marketing, events, accounting, general communication, incident management, maintaining quality of service,...) and the performance of any contracts with clients and/or suppliers.

This data will be stored for (i) the duration of business relations, (ii) the contract between the company and its clients and/or suppliers, or (iii) five years, whichever is longest or most adequate to fit the circumstances.

Notwithstanding the foregoing, any personal data that may give rise to legal effects, can be archived for evidentiary purposes for a period equal to the statute of limitation (most often 10 years). All personal data which is no longer required for any of the above mentioned purposes or any other (legal) purpose will be anonymized and/or permanently removed.

### ***Recipients and transfers***

Your personal data may be transferred to servers located outside the country in which you live or to affiliated companies or any agents or consultants so that they may process personal data on our behalf. We will use best efforts to guarantee that these recipients shall process your personal data in compliance with the applicable legislation. Such recipients may be located outside the European Economic Area, such as Moldova and Macedonia. In the case of any such transfers, we use best efforts to ensure your personal data is adequately safeguarded through the implementation of standard data protection clauses adopted by the Commission.

In case of any visit to our premises, additional information may be collected subject to our [Visitor's Privacy Policy](#).

## ***Information we will collect***

You might provide us with contact details (this includes but might not be limited to: name, surname, title, address, telephone number, cell phone number, e-mail, sex, bank account number,...), professional experience, and/or any other information relevant to the business relationship.

In any form we ask you to fill out, all information marked with an asterisk (\*) is optional. It is your choice to provide such marked information, but you are in no way obliged to fill those out. Please note that most of the personal data collected is required for the performance of the contract between the company and its clients and suppliers.

## ***Managing your personal data (rights)***

As data subject you have the following rights as they are defined by the GDPR:

Subject to the conditions in the applicable law, you have the right to request:

- Access to your personal data;
- A copy of the personal data we hold about you in a commonly used format and transfer of your personal data to a third party of your choosing;
- Restriction of processing and/or the right to object to the processing of your personal data;
- Correction or update of your personal data;
- Erasure of all or part of your personal data;
- To the extent that any processing is based on your consent, you can withdraw it any time, without this affecting the lawfulness of past processing.

In addition, you can lodge a complaint and/or report any misuse of your personal data to the national data protection supervisory authority.

## ***Security***

We protect your information as our own and have implemented several safety and security measures for our IT-network such as firewalling, use of access rights and multifactor authentication, advanced threat protection (by using threat intelligence feeds), patch and vulnerability management. In case your personal data is processed by third parties we use best efforts to ensure the same or similar protection measures.

## ***Changes***

This Privacy Policy will be subject to future changes in order to guarantee the best protection of your personal data. Small changes will be published on our intranet and website, significant changes will be communicated more extensively. We invite you to regularly check this policy and stay informed on how we use your personal data.

## ***Contact information***

If you have any questions or wish to exercise your rights, please contact us via [infosec@katoennatie.com](mailto:infosec@katoennatie.com).

To assist us in swiftly dealing with your request, please provide your full contact details in such request. We may further require proof of identity to handle such a request.